



News Release

Festo Launches an Online Technical Support Community

Community members post questions or answers and search the forum by topic to find already posted Qs & As. Animation and films can augment written answers. The forum is available 24/7.

Media Contact:
marketingmgr@us.festo.com

HAUPPAUGE, New York, January 16, 2014 — [Festo](#)

announced today the U.S. and Canadian launch of the [Festo Support Community](#), a global Festo users forum. Community members can post a question 24/7 or answer an already posted question. Hundreds of questions and answers are already on the site, and members can search the forum by topic.

Festo Corporation

395 Moreland Road
P.O. Box 18023
Hauppauge, NY 11788
Tel: 631.435.0800
Fax: 631.231.9215
www.festo.com/usa

Forum topics include pneumatics, servo pneumatics, electric drives, software, fieldbus, process automation, sensors and vision, directives and standards, and more. There are a number of convenience features. Members can be alerted when replies are posted to their questions. They can sign up for RSS or Atom feeds and can email and print topics.

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Animation and films along with written replies are available on some of the posts. Additional online options for registered members

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include download of native CAD models and ability to save, import, and export parts lists.

The forum is moderated by Festo technical support personnel, who also post answers. The Festo Support Community began on the Festo Great Britain website about a year ago and has been piloted by Festo US and Canada since August.

“New community members will find hundreds of topics already on the site,” said Frank Langro, Director – Marketing/Product Development, Festo. “What really impresses me about the forum is the immediacy of the questions. These are real world issues that call out for practical solutions. This new technical community is dedicated to sharing practical experience peer to peer.”

Please visit the [Festo Support Community](#) home page for more information and to sign up to become a forum member.

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About Festo

Festo is a leading manufacturer of pneumatic and electromechanical systems, components, and controls for process and industrial automation. For more than 40 years, Festo Corporation has continuously elevated the state of manufacturing with innovations and optimized motion control solutions that deliver higher performing, more profitable automated manufacturing and processing equipment.

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